

CHIEF OF NAVAL AIR TRAINING

Principles of Operational Excellence

Integrity

Do the right thing. Adhere to the highest standards at all times.

Level of Knowledge

Know your job and procedures. Never stop learning.

Procedural Compliance

By the book procedures. No short cuts. Fight complacency.

Formal Communications

Use clearly stated and standardized language that minimizes misunderstanding.

Questioning Attitude

Speak up, ask, investigate when you sense or know something is not right.

Forceful Backup

Speak up, ask and act when you know something is wrong.

Risk Management

Identify, understand and mitigate risks.

These seven principles apply to every activity at all times.

Following and adhering to these principles will ensure safe mission or activity execution no matter your role or experience.

Virtually every mishap, close call or operational failure, both on and off duty, can be traced to a violation of one or more of these principles.