



HURRICANE PREPAREDNESS

JUN – NOV 2009

TRAINING AIR WING FOUR

USEFUL TELEPHONE NUMBERS

NASCC Hurricane Line	(877) 989-6743
American Red Cross	(866) 438-4636
Air Force Family Hotline	(800) 435-9941
Navy Personnel Support Center	(877) 414-5358
USMC Community Services & Referral	(800) 336-4663
DON Civilians Helpline	(877) 689-2722
Fleet & Family Support Center:	(866) 557-4410
Military One Source:	(800) 342-9647
Lackland AFB & San Antonio	
	(210) 671-2648/ 0167/ 0582/ 2784
American Red Cross	(210) 224-5151
Animal Defense League	(210) 655-1481

USEFUL WEB SITES

www.ready.gov
www.FEMA.gov
www.noaa.gov
www.weather.navy.mil
www.militaryonesource.com

PREPARATIONS. The easiest way to prepare for a hurricane is to be familiar with the contents of this pamphlet and follow the actions listed for each hurricane condition of readiness. This valuable information is meant to help prepare you and your family; read it and ACT on it NOW. Waiting until the last minute may mean that you will be unable to prepare adequately for an approaching tropical storm/cyclone. Get insurance now. When a tropical storm or hurricane enters the Gulf, insurance companies stop issuing policies. There are a lot of different types of insurance policies, but if you are in Corpus Christi for a short period of time, on base or renting, renter's insurance should do just fine (ask your insurance company).

Remember, military members will most likely be required to secure the wing/squadron for the storm and/or fly aircraft away. Therefore, do not wait for a hurricane to develop, prepare now!

TERMINOLOGY - TYPES OF STORMS: Not all tropical storms become hurricanes. Potential hurricanes are categorized according to their sustained wind speeds.

Tropical Depression. An organized system of clouds and thunderstorms with a defined surface circulation and maximum sustained winds of 38 MPH (33 knots) or less. Sustained winds are defined as one-minute average wind measured at about 33 ft (10 meters) above the surface.

Tropical Storm. An organized system of strong thunderstorms with a defined surface circulation and maximum sustained winds of 39–73 MPH (34–63 knots).

Hurricane. An intense tropical weather system of strong thunderstorms with a well-defined surface circulation and maximum sustained winds of 74 MPH (64 knots) or higher.

Storm Surge. A dome of water pushed onshore by hurricane and tropical storm winds. Storm surges can reach 25 feet high and be 50–1000 miles wide. Ninety percent of recorded deaths from a hurricane are from storm surge. This is the most dangerous and most destructive part of the storm. You do not have to be that

close to the center of the storm to experience the storm surge. Create your flood risk profile by logging on to www.floodsmart.gov or login to www.eetexas.com for a depiction of a CAT 5 hurricane storm surge projection for Corpus Christi (worst case scenario). However, just because you are not in the flood area does not mean you are safe.

SAFFIR SIMPSON SCALE OF HURRICANE STRENGTH (HURRICANE CATEGORIES) (Based on sustained wind speeds, gusts can be much greater):

Category 1 (minor)

- Winds of 75 to 95 mph
- Storm surge of 4-5 ft
- Minimal structural damage

Category 2 (minor)

- Winds of 96 to 110 mph
- Storm surge of 6-8 ft
- Moderate structural damage

Category 3 (major)

- Winds of 111 to 130 mph
- Storm surge of 9-12 ft
- Extensive structural damage

Category 4 (major)

- Winds of 131 to 155 mph
- Storm surge of 13-18 ft
- Extreme structural damage

Category 5 (severe)

- Winds greater than 155 mph
- Storm surge greater than 18 feet
- Catastrophic structural damage

WHEN & WHERE DO HURRICANES DEVELOP?

Can develop anywhere, but most frequently develop as follows:

- Early Summer - Lower Gulf of Mexico
- June/July - Caribbean Sea & Gulf
- Late Summer - Cape Verde Storms

HURRICANE CONDITIONS OF READINESS (CORs) & PERSONAL PREPAREDNESS

Hurricane or Tropical Cyclone Conditions, determined by the length of time within which destructive winds are anticipated, are used to move installations into higher states of readiness as a hurricane approaches. Each condition initiates preparatory actions appropriate to that stage of readiness. Likewise, each condition should trigger an individual or family to take appropriate action preparatory to evacuation.

COR V No storm or destructive winds anticipated within 72 hours (Default condition throughout the hurricane season: 01 June through 30 November)

Action required: Prepare for a hurricane. Review Checklists.

- Plan and drive your evacuation route.
- Be prepared to protect your home and property by having window boards ready.
- Make sure Hurricane Evacuation Locator forms are correctly filled out and submitted.
- Prepare your children.

COR IV (Warning Condition) A Tropical Storm or Hurricane exists and poses a threat to the Gulf of Mexico area within the next 72 hours.

Action Required:

- Monitor weather developments at least every six hours.
- Review family evacuation plans.
- Locate and gather all important family papers (including insurance).
- Double check all emergency supplies.
- Prepare to board your home if necessary.

COR III (Standby Condition) A Tropical Storm/Hurricane has assumed a definite pattern. Destructive winds of the force indicated are anticipated within **48** hours.

Action Required: Ensure you have taken all necessary precautions.

- Finalize evacuation plans.
- Listen to the radio hourly **1440 AM KEYS**.
- Remove all loose objects from outside and secure all large outside items that cannot be brought inside.
- Cover valuables in your home with plastic & put valuable papers, photos, and records in large plastic bags.
- Board up your home
- Pack evacuation vehicles.
- Ensure all vehicles are full of fuel.
- Finish all unfinished emergency actions

COR II (Emergency Condition) Destructive winds of the force indicated are anticipated within **24** hours.

Action Required: Plan for order to evacuate. Keep listening to the radio and checking the local weather.

- When instructed GO & take all important papers.

COR I (Emergency Condition) Tropical storm/ Hurricane in vicinity. Destructive winds are anticipated within 12 hours.

Action Required: If you did not evacuate at Condition II, it may be way too late to leave now. Do not try to evacuate if you have not done so by this time! Being in your car during a hurricane is far more dangerous than sheltering in place. Protect yourself as best you can.

PROCEDURES FOR HURRICANE EVACUATION to LACKLAND AFB, SAN ANTONIO, TX

1. Naval Air Station Corpus Christi has an agreement with Lackland AFB that in the event of a hurricane evacuation, active duty military, reserves, DOD/ Navy civilians and their family members, on or off base, may evacuate to Lackland AFB for shelter. Lackland AFB will make available housing and dining facilities as well as medical and other services. Lackland will make ready for evacuees only when the Base Commander of NAS Corpus Christi gives the order to evacuate. If you elect to evacuate prior to this order, Lackland facilities may not be available and you may be turned away. An evacuation order may be given as early as COR III, but more likely in COR II. Family members are expected to provide their own transportation, but every effort will be made to help find transportation for those who require it.

2. Personnel living on base should prepare ahead of time for hurricane season. Remember that stores can sell out fast or mark up the price of popular "hurricane items" (as it has happened in the past). When a storm approaches, you may want to cash a check, gas the car and pack if you anticipate evacuating. Families with small children and infants should bring enough items to last at least one week. Be prepared; have a plan; keep informed and be ready to go if ordered to evacuate. Do not expect your military spouse to be with you.

3. Your command Evacuation Liaison Representative (ELR) should be aware of any, and all, special needs. The foremost concern is the safety and welfare of all TW-4 personnel and their families.

PRE-PLANNING At a minimum, you should have the following ready to bring with you to Lackland:

- Clothing and toiletries, Sleeping bags, pillows and blankets
- Medications, Money for unforeseen expenses
- Items to tide you over during in-processing
- Items for infants: formula, diapers, etc.
- Pet Items, kennel, lease, food, etc.

DIRECTIONS TO Lackland AFB:

The main route from Corpus Christi is Interstate 37 North to Exit 133, Interstate 410. Take the 410 West route and follow it to Exit 4, Valley High. The Valley High Gate for Lackland AFB is 1 mile from the exit. Turn right. Tell the gate guard that you are an evacuee from NAS Corpus Christi and request directions to the Evacuee Reception Center (have your I.D. Card ready).

REPORTING PROCEDURES

Identification:

Personnel and family members evacuating from their home bases must have their identification cards. Non-DOD civilian evacuees will be referred to the American Red Cross (ARC) for shelter registration in the San Antonio area.

Vehicle Staging: All vehicles will be centrally located and parked. Security Forces will direct personnel to the holding area for the vehicles. Shuttle services will be provided on base. Vehicles will be safeguarded by Security Forces while in the holding area. Access to vehicles will be allowed.

In-processing: An information package will be provided and billeting arrangements assigned. Families will be billeted together. Luggage should be limited to one article per family member. Firearms should be left at home, if possible. Security Forces will store firearms brought on base and store them in the SFS Armory. Inprocessing may take some time, so please be patient.

SERVICES AVAILABLE TO EVACUEES

Basic needs (three meals and space to sleep) will be provided. Any additional items beyond basic needs will be at the members' own expense.

MEDICAL CARE FACILITIES

Wilford Hall Medical Center is located on Lackland AFB. All medications currently taken for health purposes should be brought with you.

PETS

Cats and Dogs will be kenneled on base (limited availability). Any exotic animals, i.e., Snakes, etc. will NOT be kenneled on base. Pet kenneling areas are not climate controlled. Note: Pets are NOT allowed in lodging or in any shelters. Because of limited space and austere conditions, evacuees are encouraged to make their own arrangements for the care of their pets. Pets will be housed in temper tents by the reception center. Pets must be kept in kennels (supplied by evacuees). Different sizes and types of pets will be housed together. **Member is responsible for pet care and done at evacuee's own risk.** Bring all necessary items for your pets:

- Food, Leash, etc...
- Kennel (**Kennels will not be provided**)
- Medications and medical records

FREQUENTLY ASKED QUESTIONS (FAQs)

Q: Is there any place I can find out more about Hurricanes and preparing for them?

A1: The city of Corpus Christi Office of Emergency Management website contains ample information: <http://www.cceoc.com/eoc/>.

A2. For tracking the storm the following links are useful:
www.noaa.gov or www.weather.navy.mil

A3. For being prepared the following links are useful:
www.ready.gov or www.FEMA.gov

Q: Do I have to evacuate?

A: If you live on base, yes, if an evacuation order is given. Off base, the service member/family may be ordered to evacuate by civil authorities. To be prudent, this is the smart thing to do! We encourage families to evacuate to avoid undue hardships that might occur with loss of all utilities, power and water.

Q: Do I have to stay at Lackland AFB?

A: No, you can stay where you may be able to find suitable FEMA approved lodging. We recommended not evacuating too far from the area unless there is a very good reason. You will only be reimbursed from the government for use of your personal vehicle mileage for one car at approx 150 miles (the distance to Lackland).

Q: Can I stay at a hotel in San Antonio?

A: Yes, however, the cost will only be reimbursed up to the max government lodging rate for the local area. Rooms are extremely difficult to obtain during a hurricane evacuation. If you stay in town in a hotel, you are still required to provide your safe haven location to your command, which you can do when you muster. Receipts must also be obtained and turned in for filing your Evacuation Travel Claim at the end of the storm. Contact your squadron HECO for updated information.

Q: How long do I have to stay at Lackland AFB?

A: There is no fixed time to stay at Lackland, it will be hurricane damage dependent and could be anywhere from 2-3 days to weeks.

Q: When can I go back to my home?

A: When basic services (water, electricity) have been reestablished in the affected areas, the Highway Patrol will start allowing people to go back into the area. The Lackland AFB command center will then notify the liaison officers for the affected commands.

- For current hurricane information and the status of the base on whether you can return or not call the **NASCC Hurricane Line 1-877-989-6743. Better yet, stay in contact with your chain of command.**

Q: What gate should I enter at Lackland AFB?

A: Enter the Valley Hi Gate, on the southwest side of Lackland. It is Exit 4 off the 410 loop. Remember, turn at the HEB. Do not go to the Lackland AFB ANNEX.

Q: How do I let my family members know my status if I am at Lackland AFB?

A: While at Lackland AFB it will be hard for people to call you so it will be necessary for you to call out and give your distant family members your status.

Transportation FAQs:

Q: How many cars can I bring?

A: One, for which you will be reimbursed for mileage.

Q: Can I take my mobile home and/or boat and trailer to Lackland?

A: Yes, for RVs (no hookups) but, No for boats/trailers.

A: NO.

Q: How will I get around on Lackland AFB?

A: There will be shuttle bus service set up to transport personnel to/from messing, medical, and the Base Exchange.

Food and Lodging FAQs:

Q: Do I have to pay for my food while at Lackland AFB?

A: No, as long as you eat at the mess hall.

Q: How many bags/how much stuff can I bring?

A: You can bring as much stuff as you can fit in your car but only one article of luggage per family member in the shelters. Bring clothing, toiletries, towel, and bedding (i.e. sleeping bags, sheets, blankets, because you may be sheltered in the gym). NO Weapons!

Q: Will there be a place to put my stuff in the Barracks

A: Yes, there will be closets in the rooms and wall lockers in the open bays.

Q: Will there be a barracks supervisor?

A: Yes, a floor supervisor for each floor and overall supervisor for the barracks will be assigned to resolve any problems that might arise.

Q: Will they separate men and women in the barracks?

A: The intent is to keep the families together.

Q: My fiancée is not in the military, can he/she stay with me at Lackland?

A: No, if he/she is not a dependent or legal guardian of your children, they will not be allowed to stay at Lackland AFB.

Q: If I have family visiting, can they stay with me at Lackland?

A: Yes, but it will be incumbent upon the evacuee to show the relationship to the "relative". While this may seem ridiculous, you might be surprised at how many new relatives people gain during hurricane evacuations.

Q: My friend/fiancée is my children's guardian; can he/she stay at the shelter with my dependent children if I didn't evacuate because of my duty requirements?

A: Yes, if you have documentation to indicate that friend/fiancée is your children's legal guardian. So, if you don't have this paperwork, then you need to get it immediately!

Q: I am a single parent or my spouse is also a service member, how do I make sure my kids are safe if I cannot evacuate with them?

A: Each single parent or dual military is required to have a dependent emergency plan which discusses how their dependents will be taken care of in the event of emergencies or deployments.

Special Items FAQs:

Q: What do I do if my dependent has special medical needs?

A: If a dependent has special medical needs, those need to be identified early on and informed to your command ELR. Additionally, any special medical equipments and medicines that you can bring with you greatly improve the comfort of the affected individual. When at Lackland AFB, there will be a chance at check-in to identify these needs again. Lackland AFB will plan on having medical personnel available to assist at check-in to explain and address procedures for medical assistance.

Q: I have a baby; can I get formula/diapers at Lackland AFB?

A: There will be a limited supply of cribs and high chairs available. Bring a one-week supply of essential items such as diapers, wet wipes, and clothing, etc.

Q: Can I bring my weapons/ammunition?

A: No. All privately owned weapons will be confiscated by security forces.

EMERGENCY TELEPHONE LISTINGS – LACKLAND AFB

COMMAND POST	(210) 671-4225
SECURITY POLICE DESK	(210) 671-2018
HOSPITAL EMERGENCY ROOM	(210) 292-7331
AMBULANCE and HOSPITAL	(210) 671-0911
DISASTER PREPAREDNESS OFFICE	(210) 671-3613

EMERGENCY TELEPHONE LISTING - OFF BASE (SA)

LOCAL POLICE	(210) 227-7201
BEXAR COUNTY SHERIFF	(210) 335-6201
BEXAR CO. FIRE MARSHALL	(210) 828-3939
BEXAR CO. EMERGENCY RESPONSE	(210) 335-0300
FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA) (SAN ANTONIO)	(210) 207-8580

ADDITIONAL TELEPHONE LISTING – LACKLAND AFB

COMM: (210) 671-xxxx	DSN: 473-xxxx	On-base: 3-xxxx
<u>AGENCY</u>	<u>BUILDING</u>	<u>TEL Ext.</u>
Base information (operator)	9122	1110
Family Support Center	1249	3722
Military Pay / Financial	5616	1851
Library (Main Base)	6114	3610
Locator (Military)	7243	1841
(After duty hours		
Officer and NCO Open Mess	2490	645-7034
Post Office	7243	1-800-275-8777
Visitor's Center	9122	2593

OTHER KEY TELEPHONE NUMBERS

<u>FEMA</u>	1-800-621-FEMA (3362)
<u>American Red Cross</u>	1-866-438-4636
<u>Military One Source</u>	1-800-342-9647
<u>DEERS</u>	1.800.538.9552
<u>TRICARE</u>	1-888-363-2273

HURRICANE PREPAREDNESS CHECKLISTS

I. ITEMS TO BE KEPT ON HAND (Partial List; complete as appropriate - COR V)

√	Item	Qty
	Extra Cash	
	Bottled Water	
	Flashlight(s)	
	Batteries	
	Canned food	
	Prescription Medications	
	Extra propane for grill	
	Toilet Paper	
	Paper Towels	
	Battery powered radio	
	Children's supplies	
	Pet Supplies canned food kibble medications snacks food & water bowls toys bed kennel	

3. PACK UP AND GET READY TO GO - COR III

√	Action
	Pack suitcase(s) for 5 days (or more)
	Pack children's supplies
	Pack pet supplies (see list)
	Top off fuel in car(s)
	Get extra cash
	Check yard and/or porch(es) for loose items
	Close drapes & blinds
	Move items away from windows; cover valuable items with plastic
	Put important documents and/or computer files in car
	Put in car: Flashlight(s) Bottled water Batteries Toilet paper Paper towels Battery powered radio Other _____ _____
	Assemble items such as: Check book Address list(s) Sun glasses (if not in car) Bills to be paid Stamps File(s) for pending issues (if any) Other _____
	Locate rain jacket(s) & rain hat(s)
	Get cooler ready for travel supplies
	Assemble snacks for evacuation trip
	Assemble maps for evacuation route
	Establish evacuation shelter (Lackland AFB or other)

4. TO DO JUST PRIOR TO EVACUATION (COR II)

√	Action
	Secure gas at main shut-off
	Secure water at main shut-off
	Unplug appliances (except refrigerator)
	Disconnect phones (leave answering machine on)
	Put suitcase(s) in car
	Put children's supplies in car
	Put pet supplies in car
	Put computer (if appropriate)
	Put check book, etc. in car (see list above)
	Put cell phone(s) in car
	Put rain jacket(s) & rain hat(s) in car
	Load cooler with: Ice packs Sodas, iced tea other _____ _____ _____
	Put cooler in car
	Put snacks in car
	Put maps in car
	Call to establish evacuation shelter point (Lackland AFB or other)
	Call "muster" number:

5. FINAL CHECKLIST OF ITEMS IN CAR – COR II
 (Double check all items before you leave)

√	Item	Qty
	Important documents and/or computer files	
	Flashlight(s)	
	Bottled water	
	Batteries	
	Toilet paper	
	Paper towels	
	Battery powered radio	
	Pet supplies	
	Suitcase(s)	
	Computer	
	Check book, etc.	
	Cell phones	
	Rain Jacket(s)	
	Rain hat(s)	
	Cooler	
	Snacks	
	Maps	

MUSTERING & ACCOUNTABILITY TOOLS

NFAAS for NAVY PERSONNEL

Navy Family Accountability and Assessment System (NFAAS) is a standardized method for the Navy Family to account, assess, manage and monitor the recovery process of all personnel and their families affected by a wide-spread catastrophic event in a one or several geographic area(s) of interest (GAOI). NFAAS provides valuable information to all levels of the Navy chain of command, allowing commanders to make decisions which facilitate a return to stability. NFAAS allows Navy Personnel to do the following:

- Report Accounting Status
- Update Contact/Location information
- Complete Needs Assessment
- View Reference Information

NFAAS INSTRUCTIONS

1. Log on to NFAAS via the website: <https://NavyFamily.navy.mil> click on the left “click here” tab under “Navy Military, Civilians, and their Families” to update your contact information and account (muster). NFAAS secure log-in requires Sponsor’s SSN and Date of Birth.
2. To verify and/or correct your DEERS address/location and contact information. Go to the “My Info” tab and click on the link “Contact Information”, which will go to a new page; find, “To login to DEERS, click [here](#)”.The DEERS direct hyperlink is: <https://www.dmdc.osd.mil/appj/address/selectauthenticate.do> (lower case REQUIRED). DEERS is the data source of residence information for Navy Family members used to populate the NFAAS data base for the muster and accountability tool.
3. When affected by a catastrophic incident where an Order to Account has been issued, go to the “Assessment” tab to muster.
4. Following an event, affected Navy families can log-in to NFAAS to update their contact information and displaced location, also to complete a Family Needs Assessment. If you are unable to make contact with the command, the information provided to NFAAS will be available to command reps to initiate contact.

AFPAAS for AIR FORCE PERSONNEL

Air Force Personnel Accountability and Assessment System (AFPAAS) standardizes a method for the Air Force to account, assess, manage and monitor the recovery and reconstitution process for personnel and their families affected and/or scattered by a wide-spread catastrophic event. AFPAAS provides valuable information to all levels of the Air Force chain of command, allowing commanders to make decisions which facilitate a return to stability. AFPAAS allows Air Force Personnel to do the following:

- Report Accounting Status
- Update Contact/Location information
- Complete Needs Assessment
- View Reference Information

AFPAAS INSTRUCTIONS

1. Log in to AFPAAS via the website: <https://afpaas.af.mil/> ; click on the left “click here” tab under “Airman/Civilians”. AFPAAS secure log-in requires a CAC or Sponsor’s SSN and Date of Birth. Access to AFPAAS includes Active Duty Air Force personnel, Air National Guard, Reservists, Air Force Civilian Employees, NAF Employees and their Family Members
2. When affected by a catastrophic incident where an Order to Account has been issued, go to the “Assessment” tab to muster and account for yourself and family members as applicable.
3. Following a muster event, affected Air Force personnel can log-in to AFPAAS to update their contact information and displaced location, also to complete a Family Needs Assessment.

MUSTERING INSTRUCTIONS for All TRAWING FOUR PERSONNEL

1. Ensure that your department has a current Hurricane Evacuation Contact card and/or a Hurricane Phone Tree established.
2. Contact your supervisor, or other designated command representative(s) via all available means to check in and provide current contact and location information. Use the TRAWING FOUR wallet card for important contact information.

3. A complete personnel accounting will speed up command reconstitution and enable a quicker return to stability for the affected families. Timely reporting allows all levels of the chain of command to appropriately respond, both operationally and administratively, in support of the combined TRAWING FOUR family.

POST HURRICANE ACTIONS

Do not attempt to return until you are told it is safe.

Call **NASCC Hurricane Line 1-877-989-6743 for information.**

Among other things, the following conditions are likely to exist:

- Debris filled roads (cause flat tires).
- Downed power lines (all power lines should be considered live!)
- Displaced dangerous animals
- Leaking natural gas and extreme danger of fire.

Return to Corpus Christi: Must show proof of residency which can include: current paid utility bill, copy of home insurance, or copy of paid property taxes. Driver's license and military identification will not work.

Return to Padre Island: Residents are required to have a driver's license with an island address or picture identification and an Emergency Readmission Pass from the Property Owners Association at 14014 Fortuna Bay Drive. Tel: 361 949-7025

If your home has sustained damage, contact your insurance agent. If the home has been destroyed or you are not able to stay there, leave a phone number and address where you can be contacted.

Assistance after the hurricane: The Navy Family Accountability & Assessment System (NFAAS) and Air Force Personnel Accountability and Assessment System (AFPAAS) are web-based applications where Navy and Air Force personnel can request assistance during and after a major event. If needing assistance complete an NFAAS or AFPAAS Family Needs Assessment.